



May 1st, 2017

Greg Morris
K.I.B Building Restoration Inc.
5320 Bradco Blvd. Mississauga Ontario L4W 1G7

Re: Letter of Reference

Dear Greg:

I am writing to express my sincere appreciation to you and your staff for successfully completing a very large building envelope project at Guelph General Hospital. This project included masonry, waterproofing, sealants, structural repairs and rehabilitation of the curtain wall. This is a remarkable accomplishment given the challenge of completing this work in less than 6 months during winter weather conditions.

In addition, hospitals have many unique obstacles related to completing a large scale project like this. Your staff were able to meet our stringent requirements related to infection prevention and control, noise and operating hours.

You were flexible and often exceeded our expectations by voluntarily modifying operating hours and work plans to accommodate clinical staff requests for pauses from the restoration work and to reduce the number of parking spaces affected by the project work. Your staff worked diligently to coordinate and maintain safe access to entrances and exits throughout the project.

We are very pleased with the KIB's attention to detail and the quality of the work completed. We would not hesitate to work with KIB Restoration Inc. in the future and would recommend your services to others in search of an experienced and skilled company who provides building restoration services.

If you have any questions, please feel free to contact me.

Sincerely,

Rick Smith

A handwritten signature in blue ink that reads "R. Smith".

Director of Facilities
Guelph General Hospital
115 Delhi Street, Suite G01
Guelph, Ontario, N1E 4J4
Phone: (519) 837-6440 Ext 2304
Email: rsmith@gghorg.ca